

## **Crisis Management**

based on the requirements of

## **CEN/TS 17091:2018**

December 11<sup>th</sup>, 2018, Deloitte Office, London – in front of an highly interested audience, which was also bearing worries related to the consequences of the fast-approaching Brexit, CEN/TS 17091:2018 was officially released.

The standard aims to bring out directions and steps for crisis management, regardless the size and complexity of the organisations and their activities.



Therefore, planning, anticipating, responding to crisis situations and lastly, recovering were clearly identified and explained through this new standard.

The requirements of this standard are aimed at personnel from within organisations that follow management policies comprising of:

- Implementation of structures and plans for crisis management;
- > Maintaing crisis management related procedures and assuring their use.

CEN/TS 17091:2018 will bring out directions for:

- Context understanding and challenges related to crisis management;
- Developing capabilities within organisations for crisis management;
- Awareness of the complex actions undertaken by the members of the crisis team;
- Successful communication throughout the crisis;
- Crisis review and knowledge transfer.



By reviewing the structure and the requirements of the above mentioned standard we've set the target of remaining focused on preparing the means for handling and overcoming of potential crisis situations.

Always prepared for the encounter with the "unfortunate event", alike to "Si vis pacem, para bellum".



We made the first step in this preparation process by editing a Technical Description for a course based on this standard.

The description can be made available to you through an inquiry at the following address: office@effectiveflux.com.